



OPERATING MANUAL

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1 - GENERAL CONDITIONS

Working environment must comply with the following minimum conditions:

- 1) Be equipped with the necessary permits for the execution of works, including night ones where necessary.
- 2) Be equipped with electricity 220 Volts 30 KW 32 amps (plugs compliant with current regulations).
- 3) The substrates must be seasoned (humidity < 2%), smooth (roughness <1mm), free of holes and clean with minimum compressive strength > 25kg/cm²;
- 4) The temperature must be between 16°C and 30°C and in any case never below 5°C.

If these conditions cannot be guaranteed during floor installation, it is necessary that:

- 1) The environment is equipped with a heating or cooling system, if the aforementioned systems are missing, the undersigned must be informed in advance;
- 2) Be provided with windows and access door in order to isolate the place of floor application;
- 3) To be free of things and/or people during the work and until the end of works;
- 4) Once the last layer of product has been laid, the required waiting times prescribed by the technical sheets of the final treatments must be respected.

The laying of the products will be carried out in a continuous cycle from the beginning to the end, in compliance with the drying times of the same and according to the needs of the applicator company; in case of delays in starting work or interruptions and/or splitting of work, additional costs will be charged equal to a minimum of € 500.00 per day; in this case the undersigned reserves the right to restart the works according to the own availability and without any right of recourse (compensation for damages and/or termination of the contract) by the Client.

If during the course of the work activities difficulties should arise and/or different workings than those provided in the contract are required, the installer and/or the undersigned is authorized to update the new prices and to suspend the works until further notice agreement.

Unless otherwise agreed to in writing, the Customer is responsible for completely covering the surfaces with specific felt and/or rigid panels in order to protect them from any damage due to the continuation of construction site activities.

Charged to the Customer:

- For any work not foreseen or not included in the estimate there will be a specific written agreement and additional invoicing with a specific fee in economy or lump sum.
- Daily transfer, complete with food and accommodation (including the date of departure and the date of return).
- Transportation of materials and equipment in general: by land, by sea, and by air.
- Brass or aluminium slates for expansion joints with 3mm thickness.
- The pool to the work site of materials and equipment.
- The connections and motive power (current 240V – 6 KW and three-phase 400V – not less than 25KW), water and electricity or a silenced and stabilized current generator, with an effective power not less than 25KW.
- Bring to 2.5/3 bar pression the underfloor heating system with water and not with air.
- Transport to the landfill of the resulting solid materials and liquids from smoothing and polishing which will be stacked on site by the Client.
- Once the floor is finished, cover it with a special fabric and any upper paneling for a minimum period of 7 days.
- Closing of holes, door, and window with nylon.
- Any additional treatments and protection of the finished surface.
- Any cleaning of the places.
- Use of the toilets.
- Lighting in the working areas in case of activity in the evening and/or at night.
- Provision of the working activities for all the areas in a single solution.
- Provision of sheltered, dry, and protected environments to store our products and our equipment (this place must be cool in summer and possibly heated in cold periods in order to maintain the temperature of the products at ideal values ranging between + 5°C and +20°C).
- Cleared areas for working activities.

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2 - CIVIL INTERNAL

- 1) Empty and clean environments.
- 2) Temperature of the working site as per general conditions.
- 3) Skirting boards removed.
- 4) Doors and casings removed. If it is not possible to remove the casings they will be cut to a thickness of 3 to 10 mm based on the posed product.
- 5) Minimum 3 mm slit under the door. If it is smaller, it will be necessary to lift it (this operation is NOT the responsibility of the undersigned, unless previously agreed in writing).
- 6) Windows and patio doors fitted.
- 7) Any traces for the passage of electrical/hydraulic systems must be closed with non-shrink mortars in order to avoid the risk of cracking.
- 8) On a radiant system (floor heating) the thermal shock test must already have been performed at the start of the construction site.

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3 - BATHROOM

- 1) Completely disassembled sanitary ware.
- 2) All connections must be sealed and closed (any drops or leaks could stain the floors/wall coverings).
- 3) Skirting boards removed.
- 4) Mixers and all bathroom accessories disassembled.
- 5) The shower tray must be laid with regular waterproofing.
- 6) Waterproofing strips must be supplied on the mixing groups.
- 7) At the end of the work all the components of the bathroom (accessories, mixers, shower heads, etc.) must be sealed internally and externally. The seals should be checked every year.
- 8) For 7 days from the end of the work it is not possible to wet the surfaces of the floor, not even for a short time.

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4 - EXTERNAL WORK

- 1) Working activities are subject to weather conditions.
- 2) The possible presence of small particles or animals (dust, insects, etc.) that can trampled on or land on the still fresh surface is to be considered physiological.

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5 - WHAT NOT TO USE for the daily maintenance of the floor:

- ✓ Aggressive products and tools,
- ✓ Products that do not have a neutral PH,
- ✓ Brushes with nylon bristles,
- ✓ Mop without water separator.

IMPORTANT:

For shops and large environments, the presence of a carpet at the entrance is strongly recommended. This will greatly limit the need for daily maintenance of the floor.

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6 - NECESSARY TOOLS for the daily maintenance of the floor:

SMALL ENVIRONMENTS (homes, small offices):

- ✓ microfiber cloth,
- ✓ double bucket kit,
- ✓ tool for stretching the wax.

LARGE ENVIRONMENTS (museums, restaurants, shops):

- ✓ bucket for wax spreader,
- ✓ white abrasive cloth,
- ✓ single brush and floor scrubber-dryers for floor.

DECLARATION OF ACCEPTANCE OF THE OPERATING MANUAL

I The undersigned

Date of birthPlace of birth.....

By signing this document, I declare that I have read and accepted the conditions of the Operating Manual.

The understanding and implementation of these documents is an important step towards the respect of the conditions for the correct execution of the work.

Therefore, please place your signature at the bottom of this declaration and acknowledgment document.

In acknowledgement and acceptance:

Mr/Mrs (name and surname).....

Date

Signature